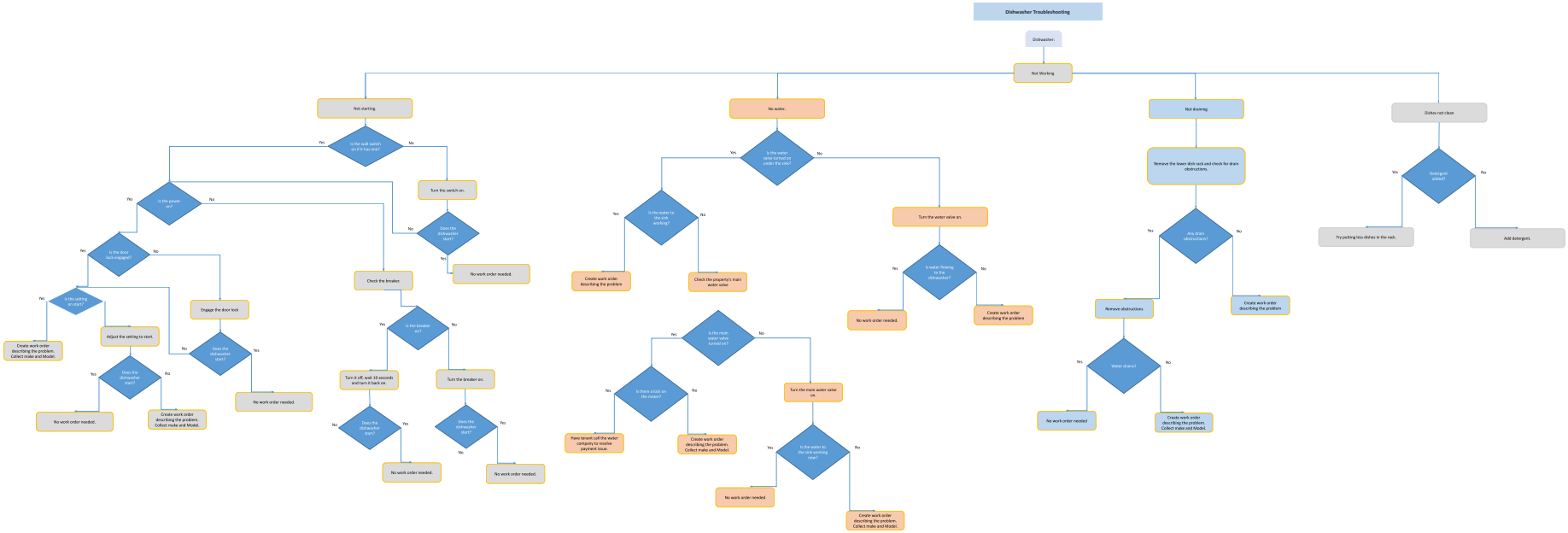
Dishwasher Troubleshooting
Dishwasher:
Not Working
Not starting
Is the wall switch on if it has one?
Yes
No
Turn the switch on.
Does the dishwasher start?
No
Yes
No work order needed.
Is the power on?
Yes
No
Check the breaker.
Is the door lock engaged?
Yes
No
Engage the door lock
Does the dishwasher start?
No
Yes
No work order needed.
Is the setting on start?
Yes
Create work order describing the problem. Collect make and Model.
Adjust the setting to start.
Does the dishwasher start?
Yes
No work order needed.
No
Create work order describing the problem. Collect make and Model.
Is the breaker on?
Yes
No
Turn it off, wait 10 seconds and turn it back on.
Does the dishwasher start?
No
Yes
No work order needed.
Turn the breaker on.
Does the dishwasher start?
Yes
No
No work order needed.
No water.
Is the water valve turned on under the sink?
Yes
No
Is the water to the sink working?
Yes
No
Create work order describing the problem
Check the property's main water valve
Is the main water valve turned on?
Yes
No
Is there a lock on the meter?
Yes
No
Have tenant call the water company to resolve payment issue.
Create work order describing the problem. Collect make and Model.
Turn the main water valve on.
Is the water to the sink working now?
Yes
No
No work order needed
Create work order describing the problem. Collect make and Model.
Turn the water valve on.
Is water flowing to the dishwasher?
Yes
No
No work order needed.
Create work order describing the problem
Not draining
Remove the lower dish rack and check for drain obstructions.
Any drain obstructions?
Yes
No
Remove obstructions
Create work order describing the problem
Water drains?
Yes
No
No work order needed
Create work order describing the problem. Collect make and Model.
Dishes not clean
Detergent added?
Yes
No
Try putting less dishes in the rack.
Add detergent.